



SAMARITAN HOUSE™

Where there's a home, there's hope.

VOLUNTEER GUIDELINES

We appreciate your interest in volunteering your time to Tarrant County Samaritan Housing (Samaritan House). We are committed to providing opportunities for persons in the community who desire to assist and support the agency in carrying out its mission to our residents. To prepare you for your volunteer experience, we want to inform you of our volunteer guidelines.

We recognize that one of the primary means of effectively empowering the people who are residents of the agency is by leading by example. Therefore, persons must adhere to these general rules in the service of Samaritan House and this includes complying with City, State and Federal laws, being honest, and behaving in a decent and moral manner.

Confidentiality

During your volunteer experience at Samaritan House, you may recognize or obtain information about clients, residents and their families. We ask that you please keep all information obtained during your volunteer experience confidential.

Code of Conduct

Any person who violates the code of conduct is subject to consideration for removal from the volunteer program.

- Abusive language towards a staff member, volunteer, or resident.
- Possession or use of alcoholic beverages or illegal drugs on Samaritan House property or reporting to the volunteer assignment while under the influence of drugs or alcohol.
- Bringing onto Samaritan House property dangerous or unauthorized materials such as explosives, firearms, weapons or similar items.
- Verbal, physical, sexual, or visual harassment of a staff member, volunteer, or resident.
- Actual or threatened violence toward any individual or group.
- Conduct endangering the life, safety, health or well-being of others.
- Failure to follow any agency policy or procedure.
- Bullying or taking unfair advantage of any resident, volunteer or staff member.
- Failing to cooperate with Samaritan House staff members on duty.

Publicity Release

I, the undersigned, give permission for my photograph and/or quotations to be printed by Samaritan House, as part of the public relations/marketing/fundraising activities of the organization. Such publications may include for example newsletters, agency brochures, the annual report, calendars, and agency social media and website. I understand that my photograph and/or remarks may be used in programs or articles depicting the programs and services of the agency.

We look forward to working with you. If you have any questions about our expectations, please do not hesitate to contact the Development Manager, Cassandra Morga at development@samaritanhouse.org

I have read and understood the volunteer guidelines of Samaritan House. I agree to abide by the rules described above and understand that my volunteer status may be discontinued if I violate any of these rules.

Print Name

Signature

Date

Home Address

City, State Zip

Phone

e-mail